**

*My name is Miss Dickerson and I am your Family and Pupil Support Officer for Lake Farm Park Academy.*

*My role is to give support, advice and information to the families within our school. I can support you with any worries that you may have around your child’s education, behaviour, attendance or wellbeing in a sensitive and caring manner.*

*I am also here to work closely and support you the parent/carer. If you feel that you need to talk, I can make myself available. I may not have all the answers, but hopefully I can support you in working out a way to be able to find them.*

*Advice and support is confidential, however, any concerns relating to the safeguarding of children will always be dealt with in accordance with the school’s Safeguarding and Child Protection Policy.*

*At Lake Farm Park Academy we feel that parents/carers are also an important part of the LFPA family and are to be appreciated and listened to. To this end we hold Parents Coffee Morning. This is a fortnightly event which supports parents/carers and those in the LFPA Community.  They are encouraged to come along and take part in our various topics, share views, discuss issues, drink coffee and eat cake!*

* *Support for pupils includes promoting the following:*
* *Good attendance and punctuality*
* *Self-esteem, confidence and wellbeing*
* *Exemplary learning behaviour and positive attitudes to learning*
* *Support for families includes:*
* *Providing information and signposting to other services in the local area*
* *Advice and support in promoting positive behaviour at home.*
* *Liaising with a range of external services, such as school nurse, Early help, Social care , Participation Team and Brilliant Parenting programmes*
* *Attendance and support at school and other agency meetings.*

*You can get in touch by calling the school office on 0208 573 2622 or emailing* [*familyandpupilssupport@theparkfederation.org*](mailto:familyandpupilssupport@theparkfederation.org)